

Are you thinking about the move to Salem Home

Many questions are asked about the panel process for moving into Salem Home. The panel process is the responsibility of the Regional Health Authority, and operates outside the scope of our organization

There are a number of steps involved when a loved one is paneled for a personal care home.

A regional Home Care Coordinator begins the process when someone is to be paneled. It may involve a conversation with the person's physician, and the physician must sign the application form

A group of individuals make up the Panel who review the application form and determine if the applicant is eligible for placement into a PCH based on criteria set out by MB Health. The Panel meets on a regular basis. In some cases, the panel committee may ask for more information and then the application will return to panel at another date.

If found to be eligible for PCH, the application and other paperwork is sent to the person's choice of facility. Most people will choose one facility as the one they would like to live in. If you have chosen two facilities, you are stating you have no preference, and would accept a bed to either one when offered.

The facility reviews the application to determine if the needs of the applicant can be met. The facility will let the applicant know of their decision once a determination has been made. This will be done by a formal letter of acceptance indicating that their loved one has been placed on our Waiting Placement list.

The waiting time between the date of the applicant's acceptance and the actual date of moving in depends on when a room becomes available. This can change month to month. For the most current waiting list times, contact the Social Worker at Salem Home (Insert email address)

Some things to consider

Manitoba Health's policy for PCH placement indicated that if someone is found eligible to move into a PCH, the applicant can chose any PCH in the province for placement

Only the applicant and/or family can determine which facility should be their choice(s). Facilities will not influence a family's decision as to choice. Information may be provided to families when going through this decision-making process if the family asks for a tour and an appointment with the Social Worker.

If requesting specific information about an applicant on the waiting list, the social worker will only provide details for those who are the primary or secondary contacts, as listed on the application, unless permission is granted by the applicant or the legal representative.

When an applicant is presented at panel and accepted, there may be more than one applicant for the same facility at the same panel. When there are five applicants in the same month – one of those persons is first to come in and one is last, even when they all have the same panel month.

We cannot admit when we do not have rooms available. The day you get your phone call that your love one may come to Salem, another family is grieving and saying goodbye.

What happens when a bed is available

Once a bed opens up at Salem Home, the Social Worker will call the primary contact of the one who is next on the waiting list. As noted earlier, there may be a few people paneled at the same time, so as a team we will determine who might be the best fit for the available room. This is based on their care needs according to their application assessment and prioritization.

An assessment will then be arranged for the Social Worker and Resident Care Manager of the Care Area to meet the applicant and ask several questions regarding their care needs. This is done either in the applicant's home, at their interim facility or other designated area. If the assessment reveals that the individual will be a good fit for the available room, the Social Worker will contact you to offer the bed and about completing the necessary paperwork.

After being on the waiting list for a few days to several months, this process can happen very quickly. Once a bed is offered, you will have 24 hours to accept the bed. You can then expect to move in within three days.

If, after assessment, it is decided that the available bed is not suitable for the needs of the applicant, they will remain on the waiting list until a more suitable bed is available, or be removed if care cannot be provided.

When a bed is offered to an applicant and they decline, they will be removed from all waiting lists. Under certain circumstances, the application may be reactivated for a period of six months without having to go to panel again. However, the name will be put to the bottom of the waiting list at that time.

Waiting List Myths and Truths

Myths	Truths
Calling the Social Worker more often will get my mom in sooner	Each individual on the list is important to us and admission is not contingent on how often we hear from family.
If I don't call often, Salem Home will forget that my dad is waiting	Same as above. We do not forget about anyone on our list
Salem Home can stop my husband from being sent to another facility to wait interim	Interim Placement is a Regional policy and Salem Home has no say or influence
The Social Worker can tell me exactly how long my wife's wait will be	Only our Heavenly Father can decide when Salem Home will have a room open up. The Social Worker can only give an approximate time frame. This time frame is not going to be exact
Someone from the hospital told me Salem Home's wait is 3 months	Only Salem Home manages the Salem Home wait list. For wait time, contact the Social Worker
Salem Home admits those who make the most money first	Salem Home does not get information about income until the individual moves in. Salem Home receives the same funding regardless of the resident income
If I offer something to the Social Worker (money, food, etc) my parents will get in sooner	This is called a bribe and will not be tolerated or accepted
My dad has always lived and worked in Winkler, and has supported Salem Home and the community, so he will get a bed first over those out of province or living further away	There is no preference on who is admitted next based on their location or past history. They will follow the same process as everyone else. Some of these individuals grew up here or their family is here to look after them.
"Salem Home's list is long so you should get on the list now"	This has resulted in individuals declining beds and being removed from the waiting list when the offer comes sooner than anticipated.